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BaylorUptown.com

****IMPORTANT BILLING INFORMATION****

◆ ***Will I be contacted prior to surgery:***

You can expect a few phone calls prior to surgery:

- ▶ You will be contacted a few days prior to surgery by a member of the nursing staff to collect a health history, to clarify instructions for the day of surgery, and to answer any clinical questions you may have.
- ▶ You may also be contacted by someone in the facility's business office to address financial matters such as your responsibility for co-payments and deductibles.
- ▶ Finally, you may also be contacted the night before surgery by your anesthesiologist to perform a clinical assessment, discuss any eating restrictions, as well as any financial responsibilities due for anesthesia services.

◆ ***Will I be billed separately by the hospital?***

- ▶ Yes, before your procedure date, each patient will be notified of their estimate. The estimated amounts are due on or before the date of service.
- ▶ All estimates given are for Hospital charges only (actual charges on the final hospital bill may vary from the quoted estimate depending on the complexity of the visit and supplies/implants required). Baylor Medical Center at Uptown offers a discount for uninsured or self-pay patients. This payment is expected in full on or before the date of service.
- ▶ We accept most major commercial insurances, Medicare, Medicaid, and Workers Compensation.
- ▶ Payment Options:
 - Cash
 - The following forms of credit card payments are accepted.



- Checks (personal or cashier)
- Care Credit (apply online for instant approval <http://www.carecredit.com>)
- *If you have questions about your hospital bill or need to make financial arrangements, please contact our Business Office staff at (214) 443-3000 Mon-Fri from 7:30am to 5:30pm.*

◆ ***Will I be billed separately by my surgeon?***

- ▶ Yes, each patient will receive a separate bill from your surgeon for his/her professional fees.

◆ ***Will I be billed separately by the anesthesiologist?***

- ▶ Yes, each patient will receive a separate bill from your anesthesiologist provider if anesthesia was administered.

◆ ***What will happen day of surgery?***

- ▶ When you arrive at the facility, you will be checked-in by a member of our Registration staff. Because we have obtained most of your clinical history and financial information prior to your arrival, the registration process is usually quick and simple.

Complimentary Valet & Handicapped Parking